



Visitation During COVID-19 Pandemic May 2022

Policy and Procedure – General Visitation

This amended policy is intended to provide for ongoing safe general visitation guidelines during the COVID-19 pandemic. The procedure and guidelines are set for the management of safe visitation for our residents, staff, and visitors.

Elements for Implementation

The following elements must be met and maintained for safe general visitation.

- 1) Adequate Protective Personal Equipment (PPE) is available for staff and visitors.
- 2) Adequate cleaning/disinfecting supplies are available for management of visitors.

Procedure for General Visitation

- 1) Visitation is open from 7am-6pm with additional hours permitted till 9pm per the Assisted Living Resident Rights. Additional visitation hours must check in at our North Independent Living concierge desk. In addition to the standard visiting hours, Essential Caregivers* may visit for unlimited time frames.
- 2) Visitors will not be required to show a vaccination card nor provide a negative COVID-19 test as a condition to visitation.
- 3) The facility allows for consensual contact between residents and their loved ones, regardless of vaccination status.
- 4) Visitors must follow the current Department of Health/CDC Healthcare environment standard of guidance for wearing of face masks. This will be as posted at the entrance of the facility.
- 5) Outdoor visitation is preferable to indoor visitation, weather permitting.
- 6) In person visitation is permitted in all of the following circumstances, unless the resident objects:
 - a. End-of-Life situations
 - b. A resident who was living with family before being admitted is struggling with the change in environment and lack of in-person family support.
 - c. The resident is making one of more medical decisions.
 - d. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - e. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - f. A resident who used to talk and interact with others is seldom speaking.
- 7) New visitors will be instructed in the proper use of face masks and proper hand hygiene.



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- 8) Visitors shall not visit the community if they have had direct exposure to COVID-19 within 14 days of their scheduled visit, or are experiencing symptoms of COVID-19 such as:
 - a. Fever or chills
 - b. Cough
 - c. Shortness of breath or difficulty breathing
 - d. Fatigue
 - e. Muscle or body aches
 - f. Headache
 - g. New loss of taste or smell
 - h. Sore throat
 - i. Congestion or runny nose
 - j. Nausea or vomiting
 - k. Diarrhea

- 9) Each visitor must inform the facility if they develop a fever or symptoms consistent with COVID-19 within 14 days of a visit.

- 10) International Visitors: Prior to visiting a resident, any international visitor is requested to have a PCR test 72 hours after arrival in the United States prior to visitation to our community.

- 11) Visitors are required to sign in and sign out on the visitor log at the building entry site with each visit and when after hours, at the North Independent Building Concierge desk.

Right to file a Complaint

Any person wishing to file a grievance or requiring assistance with complaint resolution should call:

- 1. Administrator: 941-953-6949 Ext. 375
Sandra Busby, RN NHA

- 2. Bayshore Place ALF Manager:
Nina Austin: 941-953-6949 Ext. 513

Contacting AHCA for Visitation Related Complaints: 888-775-6055

Essential Caregivers *

Definition of an essential caregiver is an individual who provides health care services or assistance with activities of daily living such as bathing, dressing, eating, and toileting to help maintain or improve the quality of care of a resident. Care or services provided by essential Caregivers are to be included in a plan of care or service plan for the resident. Essential caregivers will be required to follow the general visitation guidelines and procedures and must wear a surgical mask and other PPE as appropriate. PPE for compassionate care visitors must be consistent with the most recent CDC guidance for health care workers.