



Visitation During COVID-19 Pandemic October 2022

Policy and Procedure – General Visitation

This amended policy is intended to provide for ongoing safe general visitation guidelines during the COVID-19 pandemic. The procedure and guidelines are set for the management of safe visitation for our residents, staff, and visitors.

Elements for Implementation

The following elements must be met and maintained for safe general visitation.

- 1) Adequate Protective Personal Equipment (PPE) is available for staff and visitors.
- 2) Adequate cleaning/disinfecting supplies are available for management of visitors.

Procedure for General Visitation

- 1) Visitation is open from 6am-6pm with additional hours until 9pm per the Assisted Living Resident Rights.
- 2) In person visitation is permitted in all circumstances unless the resident objects.
- 3) Outdoor visitation is preferable to indoor visitation, weather permitting.
- 4) During peak times of visitation and/or large gatherings, physical distancing will be encouraged.
- 5) Visitors will not be required to wear a face covering/mask UNLESS:
 - a. If the community transmission level is high, visitors must follow the current Department of Health/CDC Healthcare environment standard of guidance for the wearing of face masks.
 - i. Regardless of community transmission level, residents, and their visitors when alone in the resident's room or in a designated visitation area, may choose not to wear face coverings or masks and may choose to have close contact (including touch).
 - b. If an outbreak occurs within the facility, visitors must follow the current Department of Health/CDC Healthcare environment standard of guidance for the wearing of face masks.
 - i. During an outbreak investigation is occurring, visitor movement in the facility will be limited. Visitors should go directly to the resident's room or a designated visitation area.
 - ii. Visitors should be aware of the potential risk of visiting during an outbreak investigation and adhere to the core principles of infection prevention.
 - c. If when visiting the resident's room, if a roommate is present during the visit, it is safest for the visitor to wear a face covering or mask.



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- 6) Although not a condition of visitation, visitor testing and vaccination can help prevent the spread of COVID-19. As such, when community transmission rates for COVID-19 are high, the facility strongly encourages visitors to be tested for COVID-19 prior to visiting.
- 7) While not recommended, residents who are on transmission-based precautions (TBP) or quarantine can still receive visitors. In these cases, visitors must meet with the nurse on duty prior to visitation (for personal protective equipment and infection control education).
- 8) Visitors should not visit the community if they have tested positive for COVID-19, are symptomatic for COVID-19 or have had close contact with someone with COVID-19 within the last 10 days. Symptoms of COVID-19 include the following:
 - a. Fever or chills
 - b. Cough
 - c. Shortness of breath or difficulty breathing
 - d. Fatigue
 - e. Muscle or body aches
 - f. Headache
 - g. New loss of taste or smell
 - h. Sore throat
 - i. Congestion or runny nose
 - j. Nausea or vomiting
 - k. Diarrhea
- 9) Each visitor should inform the facility if they develop a fever or symptoms consistent with COVID-19 within 14 days of a visit.

Right to file a Complaint

Any person wishing to file a grievance or requiring assistance with complaint resolution should call:

Administrator: 941-953-6949 Ext. 375
Sandra Busby, RN NHA

Contacting AHCA for Visitation Related Complaints: 888-775-6055
